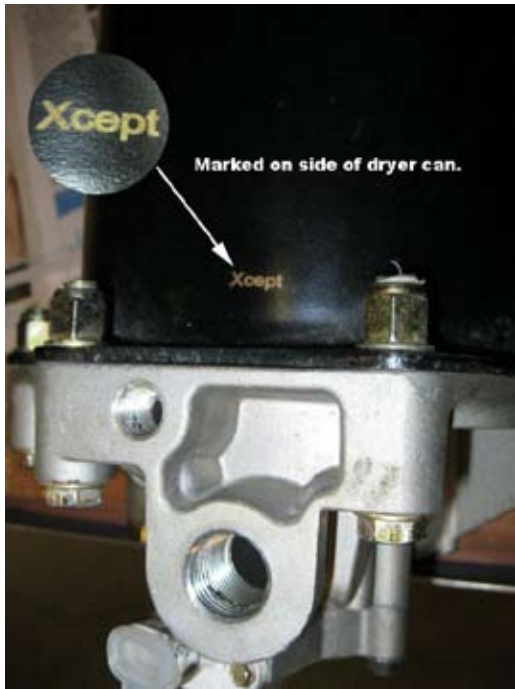


Subject: Misidentified Dryers being returned for warranty.

Fleet Products has been receiving a number of our competitors AD-9 (Model 9), AD-IP (model IP), AD-SP (model SP) and R955205 (system saver) dryers back to our locations for warranty claims. Please be aware that we are not able to process other manufactures products. Other manufactures products will be returned back to the customer in the state in which they were recieved.

To avoid the misidentification of Fleet Products dryers, our company has put unique identifying marks on all products to identify our units.

Below are photographs of a model 9 and system saver dryer showing the ID marks and where to find them on the units. We would appreciate if you shared this information with all staff that is responsible for returning any of our dryers back to us for warranty. We hope by doing so we will considerably reduce the shipping of non Fleet Products dryers being returned to us.



AD-9 (Model 9)



R955205 (System Saver)

Questions can be directed to our technical staff at 877-243-0442.